

Frequently Asked Questions

What publications will I receive as part of my membership package, when are they distributed and in what format?

The Society's Journal, *Furniture History*, is published once a year (usually in November) and sent free of charge to all members. The Newsletter is published quarterly in February, May, August and November. The Annual Report (which includes the Society's annual financial statements) is sent out in November approximately three weeks before the Annual General Meeting (customarily held on the third or fourth Saturday in that month). At present publications are available in hard copy only, but there are plans to make the Newsletter available online via the Society's website at www.furniturehistorysociety.org. Editions of *Furniture History*, more than three years old, are available via JSTOR at www.jstor.org. The redacted text of issues of the Newsletter, more than one year old, are available via the Society's website at www.furniturehistorysociety.org/newsletters/.

Can I purchase back issues of Furniture History?

Yes. A limited number of back issues are available to purchase from the Publications Officer at publications@furniturehistorysociety.org. Prices and availability of all the Society's publications may be found at the Society's website at www.furniturehistorysociety.org/publications.

Does membership start immediately? Is it on a calendar year basis?

In line with the Society's financial year, membership runs for 12 months from 1 July. If you join before 1 April in any year, your membership is deemed to have commenced on 1 July in the preceding year. If you join between 1 April and 30 June, your membership runs until 30 June in the following year. However, you receive all the benefits of membership from the date you join.

How do I renew my membership?

Subscriptions are due on 1 July each year. If you have signed a direct debit, you do not need to do anything more. We shall take your subscription automatically on or soon after 1 July. If you use another method of payment, such as a bank transfer or by cheque, we shall email you a reminder early in June. This sets out how you can pay. We prefer members to renew via the website at www.furniturehistorysociety.org/membership/renew/.

If you do not renew your membership by 1 February in the year following we shall stop sending you mailings and you will not be allowed to participate in any of the Society's events or visits.

Do you refund the unused portion of my subscription if I cancel my membership part of the way through the year?

No refunds are made but any publications issued during the remainder of the year will be supplied.

How quickly must I claim for a missing or damaged publication?

Missing or damaged publications will be replaced free of charge up to a maximum of two years after the date of publication, but we cannot extend your subscription. Claims can be made by email to membership@furniturehistorysociety.org.

Do you offer any of the Society's publications on a stand-alone subscription basis?

No, but we are looking into offering a discount to members who opt not to receive paper copies of publications.

What is the primary email address for membership services issues, such as missing or damaged publications; cancelled subscriptions; changes of address; or help with setting up a direct debit or paying via the website?

membership@furniturehistorysociety.org.